

GET STARTED GUIDE DISCORD: OUR VIRTUAL FIELD OFFICE

WELCOME TO DISCORD!

Discord, or “DemCord”, is our Virtual Field Office, where you can communicate with Team Biden Harris about ways to take action, hear about upcoming events and build community with other supporters.

The platform Discord hosts a number of online communities for everything from music fans, gamers, podcast communities, and more. Our campaign specific **server** is called **Team Biden Harris Virtual Office**.

This document will walk you through creating your Discord account and navigating our virtual field office! \

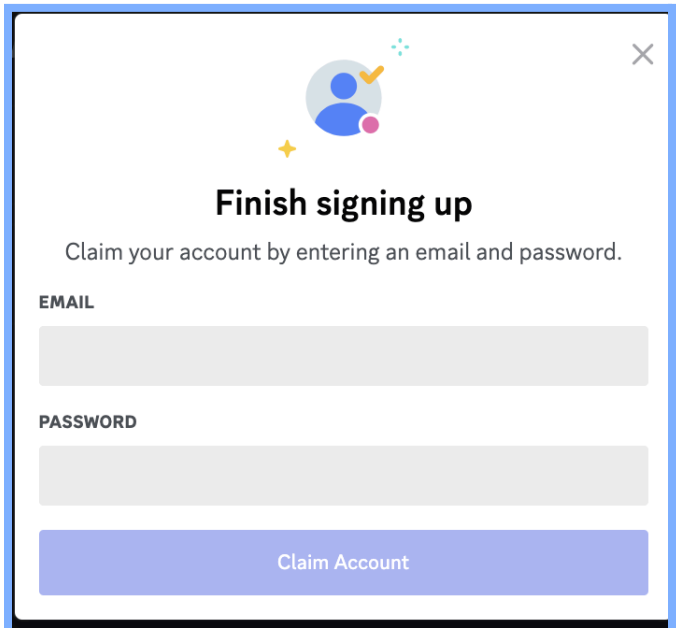
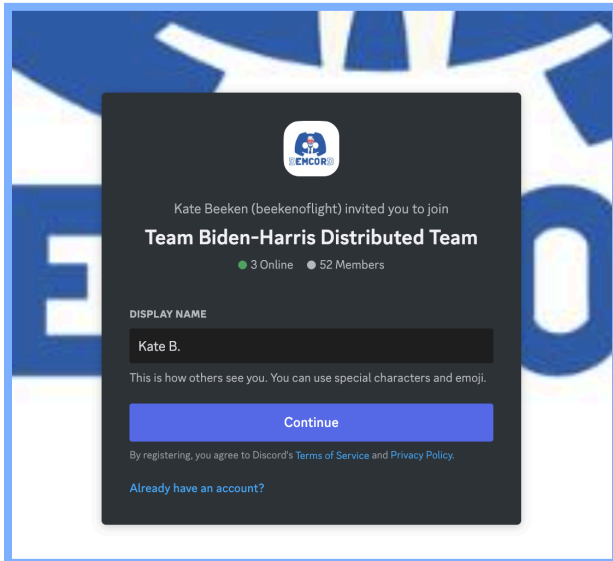
For a more detailed guide on using discord, [check out this guide on Discord's website!](#)

STEP ONE: JOIN OUR DISCORD

To join our Discord, you will start by clicking here:

[JOIN DISCORD](#)

Once you join, follow the prompts to set up your account:



1. **Create Your Display name** - it can be your real name! If you do not feel comfortable, you can create an alias.
2. **Complete a Captcha Puzzle** - Discord has great security, and requires you to complete two puzzles to verify that you are human!
3. **Enter your birthday** - All Discord users must be 13 years or older.

4. **Finish your account** - Fill in your email and pick a password! Be sure to save the password for later.

STEP TWO: JOIN YOUR TEAMS!

All of our volunteer teams have different places in Discord where they organize, called “channels”. To make sure you get access to the right **channels** you will need to answer our onboarding questions! Choose all that apply!

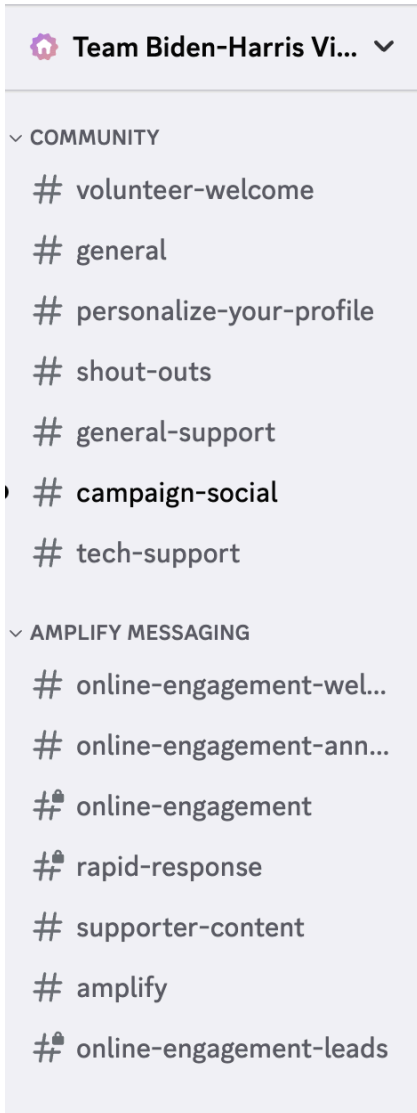
How are you taking action? *

Talk to voters in key states	Host an event in your community
Organize your friends and family	Engage your online communities <input checked="" type="checkbox"/>
Respond to voter inquiries	Combat Disinformation on Twitter

Choose all that apply.

Server Welcome Page: These are some things you can do when you first get into the server! Including personalizing your profile, review the guide of every channel.

The screenshot shows a Discord server interface for the "Team Biden-Harris Distributed Team". At the top right is an "Invite" button. Below the server name is a welcome message from a user named "demtortilla" with a staff role, stating: "Hi @Frances (Staff Test)! Welcome to the 2024 victory virtual office. Together we're going to re-elect Joe Biden, Kamala Harris, and Democrats up and down the ballot." Below the message is a "Get Started" section with four items: "Personalize your profile" (with a candle icon and a radio button), "Introduce yourself" (with a hand icon, a green checkmark, and the hashtag #volunteer-welcome), "View channel guide" (with a document icon and a radio button), and "Read the rules" (with a document icon). To the right of the "Get Started" section is an "About" section with the text: "Virtual field office focused on electing President Biden & Vice President Harris and Democrats up and the ballot." Below the "About" section is a "Resources" section with two items: "Community Guidelines" and "Channel Guide". At the bottom right of the "About" section, it says "34 / 286 Members online".



STEP 3: NAVIGATING DISCORD:

On the left side of your screen, you will have a list of “Channels”. Each channel has a theme, based on the types of action you can take or the purpose of the channel.

Review the Channel Guide to learn more about the purpose of each channel! Some key channels include:

#volunteer-welcome: Introduce yourself in this channel and welcome other new volunteers!

#tech-support: Submit a support ticket if you are having issues with Discord

#online-engagement-welcome: Start here for all of our Digital Organizing activities!

#supporter-content: Find shareable graphics made by fellow volunteers!

#call-crew: Start here to join the calls team!

#hosts: Start here to host your own events!

#digi-coor-start-here: Start here for our Digital Correspondence team!

Any channel notated with # is a chat channel! This means you can send and receive messages. Now that you are in Discord, send a message in #volunteer-welcome introducing yourself:

